

# CLUB NEWS

NOVEMBER 2004

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## Imagining Australia author addresses ACT Chapter.



Author Dr Andrew Leigh.

Dr. Andrew Leigh, one of four Harvard Alumni who co-authored the book *Imagining Australia: Ideas for Our Future* (Allen & Unwin, 2004), addressed members and guests of the Harvard Club of Australia's ACT Chapter in a lively lunchtime discussion on October 25, 2004.

Now a fellow in the Economics Division of the Research School of Social Sciences at the Australian National University, Dr. Leigh quoted from the book, describing Australia as the "Mark Waugh of nations, succeeding effortlessly, occasionally brilliantly, but always frustrating the fans with our unwillingness to live up to our potential and our talents."

According to Dr. Leigh, the conceptual centrepiece of *Imagining Australia* is the "great Australian project", which draws on Manning Clark's notion of Australia as an experiment based on optimism and

opportunity. The book's thesis is that the Australian project is not finished. Rather, it is an ongoing experiment which has somehow lost its way.

Dr. Leigh argued that Australia needs both vision and ideas. The book's six chapters tackle issues such as forging a new national identity, transforming our democracy, building an intellectual nation, sustaining economic growth, generating innovative social policy, and engaging with the world.

According to Leigh, reinvigorating the Australian project today means expanding the political agenda beyond "hip pocket" issues. He went on to focus on four areas that he believes were sorely missing

*"Australia is the Mark Waugh of nations, succeeding effortlessly, occasionally brilliantly, but always frustrating the fans with our unwillingness to live up to our potential and our talents."*

*Imagining Australia: Ideas for Our Future*, is written by Macgregor Duncan, Andrew Leigh, David Madden and Peter Tynan.

from the 2004 election campaign: national identity, reconciliation, inequality and Australia's place in the world. The thought-provoking talk prompted a wide range of questions from the appreciative audience.

### Kroks Auction Raises \$18,000 For HCA-V Fellowships.

by Igor Lavrin '00

Over two evenings in early July, the HCA-V held a fundraiser for the HCA-V Non-Profit Fellowships. The event took place in the beautiful surrounds of the Australian Club, and included a special appearance by the extremely talented Harvard Krokodiloes who delighted members and guests with their fine singing and dancing.

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# Aon CEO Peter Harmer on Harvard's AMP.

With have over 1,500 employees in Australia, Aon is the largest insurance broking and consulting operation in the Australia Pacific region. CEO Peter Harmer recently completed Harvard's Advanced Management Program (AMP) and had this to say about it in a recent interview with ceoforum.com.au

Over the past four years we've been changing Aon's focus from reselling the products of manufacturers to one that is much more customer-driven. Since then we've doubled our revenues and trebled our profits. I felt that if we were going to enjoy a second wave of growth, I personally needed to go through some kind of self-renewal process to help drive it, and I wanted some external stimulation to achieve that.

I looked at several programs and chose Harvard's AMP because it was the longest, broadest and most intensive. I knew a number of people who had been through all the programs we were considering, and those who had been through Harvard's spoke very highly of it. I was also impressed by the calibre of the presenters in the program. People like Robert Kaplan, for instance, were people whose work I had admired and learnt from over many years.

The program more than lived up to my expectations. The facility, content and administration were all excellent. Surprisingly, there were fewer CEOs and more functional heads than I'd anticipated ('CEOs in waiting' as I heard them described). The variety of cultural backgrounds was another bonus, and will stand me in good stead in an international company like Aon.

The workload was intense, but not exhausting. We had classes from 8.30am to 4.00pm five days a week, with a half-day on Saturday. After class there were extra-curricular

activities and about three hours reading case studies, with students convening in groups of eight to discuss the case studies from around 8.30pm to 11.30pm.

As to content, the finance modules were particularly productive. I also found the Business, Government and International Economy module very useful for strategic planning. Having time to reflect on our business was fantastic. I could test my own business challenges against a wide range of ideas in a very stimulating environment. Plus discussing business issues with lecturers and peers was often at least as useful as the formal presentations.

Overall, I'm now more confident that I'm asking the right questions, particularly in finance. The program helped me better understand the importance of organisational alignment and the need for a sharply-defined strategy that you continually revisit.

If you're thinking of attending, be sure to set clear objectives beforehand. You have so much information thrown at you that it's like drinking from a fire hose. If you don't have specific goals it could all wash over you. Having said that, expect to revisit your objectives as you move through the program. I found my original objectives (like acquiring a more functional knowledge of finance) gave way to others (like sharpening my strategic skills) as the program opened up new business perspectives for me.

## **NIDA night of nights.**

Fifty Sydney members and guests were treated to a *tour de force* on Friday 22 October. The occasion was the NIDA production of *The Grapes of Wrath*, an adaptation by Frank Galati of John Steinbeck's famous novel. Performed by mainly final year students, it was all the more special because this production marked the final act of long-time NIDA director, John Clark.

Afterwards, at a ceremony to farewell him, organiser Ted Blamey added his thanks and made a presentation to John on behalf of the Harvard Club's many appreciative members.

## **WA Chapter Update.**

As we in WA approach the end of another Club year, we can report a reasonably active one with a good level of interest by alumni.

Some of the more recent highlights have been:

### **Kailis Pearls & Photos - July 28**

Thanks to the initiative and efforts of alumnus Steve O'Keefe, Marketing Manager of Kailis Australian Pearls, 23 of his Harvard colleagues, partners and guests were hosted to an informative and attractive evening in the Kailis showrooms in Fremantle.

In addition to the tempting products on display, and the delightful wine and canapes kindly provided, we were given a brief history of the Kailis pearling history and activities.

*cont'd on p.4*

*Excerpt reprinted by permission of ceoforum.com.au*

# Skyrail-ITM Lifts Eco-Tourism to New Heights.

New member Ken Chapman (OPM '01) is Managing Director of management and consultancy company Skyrail-ITM (International Tourism Management), operators of Skyrail in Cairns.

Skyrail-ITM, based in Cairns, Queensland, is a specialist operator of cableways and tourist attractions. Managing Director of Skyrail-ITM, Ken Chapman, completed Harvard's OPM program in 2001.

"OPM gave me the skills and confidence to grow internationally," he said. He added that what he gained from Harvard's OPM program greatly assisted with Skyrail-ITM's expansion of business activities into the international marketplace.

Part of the Chapman Group, the company is involved in a diverse portfolio of projects including the Skyrail Rainforest Cableway in Cairns, Queensland. A 7.5km gondola cableway travelling through Australia's World Heritage listed Tropical Rainforests, Skyrail set international benchmarks for cableway developments in sensitive environments when it was built in 1995.

Recognised as a world leader in ecotourism, Skyrail was the first tourist attraction in the world to be benchmarked under the revised Green Globe 21 guidelines. Green Globe 21 is the international travel and tourism industry's sustainable ecotourism benchmarking authority. More than just a cableway, Skyrail is a themed tourist attraction and the ability of the company to position itself as "The World's Most Beautiful Rainforest Experience" has led to national and international tourism success and sustained business growth.

Visitors to the cableway enjoy spectacular views of the rainforest canopy, Cairns, the Coral Sea and



*The view from Skyrail in Cairns, QLD*



*Hong Kong's Tung Chung - the world's largest cableway development*

Cairns Highlands. They can also alight from the cableway at two rainforest mid-stations to explore this unique environment further from the forest floor. Skyrail has qualified Rangers providing complimentary interpretive rainforest boardwalk tours as well as a Rainforest

Interpretive Centre developed in conjunction with the CSIRO.

Skyrail-ITM also operates the Sky Safari at Taronga Zoo in Sydney, as well as Hong Kong's Tung Chung Cable Car and Themed Village Project - the world's largest cableway development.

# Welcome New Members!

A major HCA recruiting drive took place earlier this year, resulting in a substantial increase in membership. There are many Harvard alumni living in Australia and the Club is delighted to welcome 78 of them as new members representing a wide range of University degrees and programs. This latest recruitment drive takes total Club membership to 752.

Dan	Abeshouse	MBA'2004	NSW	Fleur	Johns	LLM'96, STD'03	NSW
Gerald	Adams	MBA'79	Vic	Siew-Ean	Khoo	AB'72, SM'74, SD'77	ACT
Tony	Adams	MPH'61	NSW	Stephen	Knight	EDU'01	NSW
Joanna	Aitken	SM'91	Qld	Richard	Krasnoff	MBA'84	WA
Howard	Bamsey	AMP'02	ACT	Robyn	Kruk	AMP'00	NSW
David	Barnard	MAU'96	NSW	Shaun	Larkin	AMP'04	NSW
Stewart	Baron	OPM'2001	Vic	Nicolas	Laurent	MBA'04	NSW
Rodger	Bartlett	MLU'75	NSW	Andrew	Leigh	PhD'04	ACT
Judith	Betts	MPA'89	NSW	John	Lillywhite	AMP'00	WA
Gerard	Bongiorno	PMD	Vic	Alan	Marshal	MBA'54	NSW
Terry	Budge	AMP'95	WA	Richard	Martin	IMP'99	NSW
Andrew	Buxton	OPM'03	Vic	Chai	McConnell	MPA'03	Qld
Michael	Buxton	OPM'02	Vic	Robyn	McDermott	MPH'93	SA
Andrew	Casey	TUP'94	NSW	William	Moore	EDD'69	NSW
Timothy	Casey	OPM'02	NSW	Thomas	Moore	AB'68	NSW
Cedric	Catteau	MBA'03	NSW	Andrew	Muir	AMP'03	Vic
Ken	Chapman	OPM'01	Qld	Kathryn	North	ClinFell'95	NSW
Robin	Chenery	AMP'88	NSW	Joe	Passione	OPM'99	WA
Oliver	Corlette	GSA'98	O/S	Andrew	Picken	Econ'00	Vic
Darryl	Courtney-O'Connor	OPM'03	NSW	Martin	Pritchard	TUP'02	WA
Robert	Denby	AMP'2003	NSW	Jenny	Proimos	MPH'98	Vic
John	Denton	AMP'03	Vic	Christopher	Recny	MBA'79	NSW
Paul	Devereux	AMP'02	Vic	Peter	Richardson	AMP'99	Vic
Kanaga	Dharmananda	LLM'92	WA	Megan	Scannell	JD'87	Vic
Karen	Fang	AM'01	NSW	Richard	Scully	PMD'79	Vic
Christopher	French	PMD'98	WA	Anthony	Sheldon	TUP'96	NSW
Michael	Gardner	OPM'99	Vic	Loraine	Sheppard	DPH'99	SA
Richard	Gelski	OPM'02	NSW	Spencer	Simmons	OPM'87	NSW
Peter	Goss	PhD'98	Vic	Robert	Simons	GSA'94	NSW
Kent	Griffen	AMP'03	Vic	Mark	Strong	MAR'95	NSW
Mike	Gurry	AMP'03	WA	Lin	Tai	AB'79	NSW
Jonathan	Hare	GMP'03	NSW	Nicole	Tibos	AB'97	Vic
Peter	Harmer	AMP'04	NSW	Wayne	Treeby	AMP'03	Vic
Nicholas	Hawkins	AMP'03	NSW	Howard	Trett	MLAUD'90	NSW
Nicole	Hollows	PMD'01	Qld	Luke	Tulysewski	AB'79	SA
Michele	Huey	MBA'03	NSW	Lloyd	Wallace	MBA '04	VIC
Craig	Hunt	PMD'94	Vic	Shlomo	Werdiger	OPM'695	Vic
Rebecca	Irwin	LLM'97	ACT	Ian	Wronski	SM'90, MPH'89	Qld
Robert	Jansen	OPM'94	NSW	Junko	Yano-Hijikata	Ed.M'90	NSW

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Included also was an up-close look at the extraction of a pearl from its oyster host with some fascinating insights on how it got there and what is needed to ensure the very high quality for which Kailis pearls are renowned.

Hugh Brown's beautiful photographs of the Kimberleys added a further fascinating backdrop.

## Prokofiev's Ballet "Romeo & Juliet" - September 24

Our friends at WA Ballet hosted another of their professional and enchanting performances, preceded by drinks and an address by Judy Maelor - Thomas, Associate Artistic Director.

Around 20 alumni, partners and guests attended and appeared to thoroughly enjoy yet another fine performance by our own dedicated WA Ballet.

Coming up to round off our year is:

## WA Chapter Annual Dinner - November 13

Fifty-three alumni, partners and guests will gather at the Cottesloe Golf Club for our final function for the year.

Proceedings will commence with drinks on the clubhouse terrace which gives a sweeping view over the course to Rottnest Island on the left around to a profile of Perth city.

Alumnus Julie Bishop, Federal Member for Curtin and Minister for Ageing, will be our guest speaker and we are fortunate to have Clive Gard joining us.

The Trastevere String Ensemble will serenade us and given the expected fine, mild Perth spring evening, the occasion promises to be convivial and enjoyable.

*Ian Braslin,*

*WA Convenor*

## Queensland Chapter on the move.

By David Henderson,  
Queensland Convenor

With a number of new Harvard alumni in Queensland, the Queensland Chapter of HCA is looking forward to increased interest in club activities. In particular, we welcome three enthusiastic volunteers, Sally Aldridge (MBA '96,) Elain Barrett-Power (JD '86) and James McNamara (MPA '02) to the Queensland Executive.

A lunch was held on the 27th October with Professor Viet Dinh, a director of NewsCorp who was visiting Australia to attend the last

NewsCorp AGM in this country. Professor Dinh is a Vietnamese refugee to the USA who put himself through Harvard Law School and has had a distinguished career in the top echelons of the US Government, the commercial world and academia. Our thanks to Mallesons Stephen Jaques, Solicitors, who sponsored the function.

In keeping with the local Harvard Club tradition, the Queensland Chapter will be holding a Thanksgiving dinner on the evening of Wednesday 24 November at the Polo Club. At the dinner, the Queensland Chapter's new initiative

for 2005 will be launched - the sponsorship of a leading CEO from a Queensland non-profit organisation to attend the Harvard course "Strategic Perspectives on Non Profit Management." Dr Clyde Thomson, Head of the Royal Flying Doctor Service in Broken Hill and a past NSW Non-Profit Fellowship winner is travelling to Brisbane to address the dinner.

Further activities are planned for 2005. Harvard Club members are encouraged to contact the Queensland Chapter when in Brisbane and are welcome to attend the local functions.

## Non-profits profit from Bill Lang seminar.

By Bill Cowan

Twice a year the Harvard Club of Australia-Victoria's Huy Truong organises a seminar for Board Members of Disability Organisations covering a wide range of relevant and challenging topics.

Late last year the first seminar featured Colin Carter (MBA '71), who led a discussion on the unique challenges faced by members of the boards of non-profit organisations.

The second seminar, held earlier

this year, was led by Bill Lang (MBA '91). Bill is the CEO of Bill Lang International, a firm specialising in "maximising career success".

In his seminar Bill focused on improving service performance in non-profit organisations. Bill provided a number of important insights into this topic, including the importance of staff satisfaction as a key driver of customer experience.

Besides discussing some models for achieving staff satisfaction, he ran a video showing a situation in a bank

branch where staff were given direct feedback each day on customer reactions to their service levels. This proved a real eye-opener to the audience, all of whom were impressed by the positive power of quick feedback from customers.

Bill provided a stimulating session which started many of the non-profit board members thinking about new ways of obtaining better and quicker feedback on service levels in their organisations.

## One chance for a good first Impressionist.

By Dana Rowan

On the evening of Monday 30 August, around 125 HCA-V members and guests gathered in the Garden Restaurant at the recently refurbished National Gallery of Victoria for a special viewing of the exhibition *The Impressionists: Masterpieces from the Musée d'Orsay*.

The evening began with an Extraordinary General Meeting, at which the motion that the HCA-V should become an incorporated association, under the *Associations Incorporation Act (Vic.)*, was

overwhelmingly supported by the membership.

At the conclusion of the EGM, we were treated to a short talk by Dr Ted Gott, the NGV's Senior Curator of International Art. Dr Gott presented an illuminating introduction to the development of Impressionism in France, while also providing insights into key individual works in the exhibition - from Édouard Manet's masterwork *The Balcony* to the iconic van Gogh nightscape *Starry Night over the Rhone*.

The exhibition itself was a rare treat, allowing us a wonderful

opportunity to see some of the finest works of art produced in nineteenth-century France - and to see them at a leisurely and reflective pace that is almost never possible for viewers of a blockbuster show.

The HCA-V wishes to thank Deutsche Bank for its sponsorship of this highly successful event; the National Gallery of Victoria, and in particular Dr Ted Gott for generously donating his time and for his very informative presentation; and HCA-V Council member Stephen McLeish for his dedication to ensuring that the evening was the great success it proved to be.

# President's Letter

We're pleased to welcome Ross Love, MPA '88 as incoming President of the Harvard Club of Australia. A long-time member and supporter of the Club, Ross is a member of the Boston Consulting Group.

Dear Members,

It is a privilege to be talking to you for the first time as the President of the Harvard Club of Australia and especially to be following on from Melinda Muth, whose energy and enthusiasm has seen this "small band of volunteers" take on an ever expanding agenda of activities and programs.

John Turner is leading a fantastic group of people which is developing some of our ideas for growing the size and scope of our new Harvard Club Foundation – and has launched the first new program to be funded by the Foundation, the Australia-Harvard Leadership Program. Watch out for more details in the coming months.

Melinda herself is continuing to develop our program for non-profit leaders and, with great help from club members Graham Bradley and Colin Carter, delivered a very successful workshop last month.

Ted Blamey leads the Non-profit Fellowship Program, so generously supported by club member Bill Ferris and now into its fourth year.

Clive Gard has run another outstandingly successful Leadership Program and is well down the track for next year's event. Not only is this program highly regarded by many of the country's leading corporations and government agencies, it also generates a substantial surplus for the Harvard Club Foundation.

John Tucker continues to orchestrate a rich and varied diet of functions to entertain and challenge us and to



provide the opportunity to spend time together. Joanna White will shortly be surveying us on our preferences and ideas for increasing the scope and relevance of this program for all club members.

Bob Pffferling and Philip Hartog have launched a new Health Industry Chapter. Mike Ahrens continues to drive the very successful Monday Club agenda. Tony York, Jim Fox and others, including our friends at the Menzies Foundation, support and manage the Menzies Scholarship Program which continues to help outstanding Australians achieve their ambition to experience all that Harvard University has to offer.

And our colleagues around the country from our Chapters (Peter Hamburger and Jennifer Blood in ACT, David Henderson in Queensland, Ian Braslin in WA and Harley Hooper in SA) are, together with Igor Lavrin, President of our affiliate the Harvard Club of Australia-Victoria, all leading the efforts to promote fellowship and contributions for our group.

And there is a lot more that will have to wait until the next edition. In the meantime be sure to visit our website at [www.harvard.org.au](http://www.harvard.org.au) and get involved!

Can I also record our great thanks and appreciation to Luke Tulysewski, who has stepped up to the plate to help us (with support from Clive Gard) to bring you this, and hopefully many more, editions of Club News.

Ross Love  
President, HCA MPA'88

*cont'd from front page*

## **Kroks Auction Raises \$18,000 For HCA-V Fellowships.**

The auction of many quality items donated by our kind sponsors raised approximately \$18,000 – a truly amazing result. Significant donations included a first class SilverSea Cruise for two. The dinner was sponsored by Domaine Chandon, which provided sparkling Domaine Chandon wine and red and white Greenpoint wine which were thoroughly enjoyed by all.

The Club again thanks SilverSea Cruises and Domaine Chandon for their generous sponsorship of these two nights. The other many sponsors are also thanked for donations of items for the auction. In addition, our gratitude is extended to Barry Novy and Ron Lazarovits for their help organising the event, Grant McKenzie from Klinger Wood for running the public auction and finally Robert Utter for driving the Kroks visit and doing a fantastic job organising the auction.

# Postcard from Terrigal

## The HCA Leadership Program 2004

The Harvard Club of Australia's Leadership Program has earned many accolades from Australian business leaders. Marion Dare shares her experience at the 2004 program.

By Marion Dare

*The energy in the room was electric.*

The American styled "GOOD MORNING!!!!" set the scene for an action packed lecture and case study session. Prof. Tom DeLong and Prof. Nitin Nohria placed the challenge to the group – *so how are you going to pull this together and apply what you have learnt?*

The week's program was based on the Harvard case study approach involving twelve studies – all entertaining, thought provoking and insightful. Lectures matching the key learning themes bridged theory and practice and proved that the days of snoozing during class are well and truly gone! The notion of one-way dialogue was blown away on day one with an inspiring and soul searching session delivered by Prof. DeLong.

I decided early in the program to maintain a summary "cheat" sheet of key learning facts. By the end of the week I had stretched that single sheet to five pages. (And YES, three months after the program I am still using them!)

The case study approach provided a global tour of organizations and leadership styles based around the themes of Leadership, What Really Works, Creating a High Performance-High Value Culture, Developing Systems for People, Leading through People, and Leading Change. From the ubiquitous Jack Welch and his roller coaster surging upwards at General Electric, to the challenges of managing the performers at *Cirque du Soleil* there was never a dull moment!

How Prof. De Long and Prof.

Nohria drew leadership lessons from a vast array of organizations was truly special. It was incredibly interesting to understand what occurs under the surface at leading companies across the world – the McKinsey and Morgan Stanley case studies highlighted that management is never easy – and never as black and white as you would like. As each session unfolded, Prof. DeLong and Prof. Nohria drew their wisdom around each of the case studies, with accompanying peer to peer interaction, so that the take home learnings weren't something that would be discarded to the filing cabinet.

What made the program so valuable as a learning tool was the ability to debate and test practice with theory within an environment of peers in small groups each morning over coffee, followed by the robustness of debate across the entire HCA class with both Professors throughout the remainder of the day.

The participant list read like a Who's Who guide across Australia and New Zealand – some of the sharpest minds invested their time to gain "something more" and to find new insights as to how to become more effective leaders. Guest speaker John Fletcher, CEO of Coles Myer, spoke with passion and gusto. His vision to drive the Coles Myer group to better heights is clear and well constructed, with every team member playing a fundamental role.

The capstone lectures at the end of the week helped the group prepare to implement, measure and monitor success upon our return to the workplace.

The HCA Leadership Program provided a tremendous opportunity

to learn from others with varied backgrounds. The ability to meet after class for drinks and dinner led to the development of a wider network of lasting business relationships.

The HCA Leadership Program in 2004 was not my first Harvard experience. I attended the program a few years back with Prof. Warren McFarlan and can vouch for the quality, consistency and oomph that I've not seen to date by any local professional development program. I might be a tough judge, but of the many and varied training and development programs in the marketplace, the HCA experience is one to mark in the diary as a definite 'bang for the buck' investment. The experience involves a lot of work, so a real tip is not to even contemplate doing "just a few" emails after hours. Simply allow yourself to focus, for five solid days, on developing your own talents.

A big thankyou to Clive Gard and his team for the tremendous amount of work behind the scenes in creating a little bit of Boston in a great Australian location – Terrigal. One of the great things about the location is that it allows the ability to refresh the mind and consolidate thoughts in a vigorous walk along the beach. Terrigal manages to be close enough to Sydney to be accessible, but far enough from work, not to be dragged back into the office!

The key learning for me? *Create a leadership agenda, not a list of things to do.*

# Upcoming Events

## SYDNEY

Sydney Theatre Co.  
*Scenes From A Separation*  
Preceded by drinks and dinner  
Guest Speaker Rob Brookman,  
Sydney Theatre Company GM  
Tuesday 30 November, 2004  
6:00pm for cocktails  
6.30pm for dinner  
8:00pm curtain rises  
The American Club,  
131 Macquarie Street  
\$105pp including drinks, dinner,  
speaker and play.  
(Parking available for \$18.)  
**Enquiries to Ted Blamey on  
(02) 9909-1142 or email  
teb@CHARTmgmtconsultants.com**

Harvard Health Australia Presents  
"Observations On The Australian  
Biotechnology Scene"  
Guest Speaker DR. RON LAUFER  
Managing Director, Lilly Ventures  
Drinks and canapés  
5.30pm to 7.30pm  
Monday 6th December 2004  
At The AGSM, Level 6,  
1 O'Connell Street, Sydney  
Dress: Business Attire  
**Enquiries to Bob Pfifferling  
on 0400 279 833**

Meet Howard Stevenson  
Newly appointed Senior Associate Provost  
for Harvard University Resources  
Drinks and canapés  
6:00pm to 7.30pm  
Thursday 25 November 2004  
At the President's Room in The  
American Club 15th Floor, 131  
Macquarie Street, Sydney NSW  
Dress: Business Attire  
**Enquiries to:  
Michael Vitale on 0411 085 717**

## CANBERRA

"Implementing Government Policy"  
Speaker Dr. Peter Shergold  
National Press Club, National  
Circuit Barton  
Wednesday 17 November  
6.30pm for 7.00pm  
\$30pp covering pre-event  
refreshments.  
**Enquiries to Jennifer Alvars,  
AGSM Alumni Relations Office,  
jalvars@agsm.edu.au**

## AHUACA Conference 2004

"Discovering Asia"  
19-21 November, 2004  
Makati Shangri-la Hotel, Manila,  
Philippines  
**For details visit  
www.harvardalumniasia.com**

## BRISBANE

Thanksgiving Dinner and Launch of  
the Queensland Chapter's Non-Profit  
Fellowship.  
Guest Speaker Dr Clyde Thomson,  
Head of the Royal Flying Doctor  
Service in Broken Hill and  
past NPF winner.  
Wednesday 24 November  
The Polo Club  
**Check  
www.harvard.org.au/events  
for costs and booking details.**

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